

Extended Warranty & Preventative Maintenance Program

Peace of Mind is a Sound Investment

Give yourself peace of mind by protecting your voting system investment with the ES&S Extended Warranty Preventative Maintenance Program.

Why you NEED this protection?

An ES&S extended warranty provides additional years of service and support from the date you purchase your equipment.

Preventive and corrective maintenance involves regularly scheduled equipment upkeep to avoid sudden and unexpected equipment interruptions and to ensure peak performance for a smooth election. It also reduces the total cost of ownership of the equipment and extends its expected service life. Covered equipment is ...



With your ES&S Extended Warranty Preventative Maintenance Program:

- You receive priority service from a dedicated team of extensively trained Field Services Technicians who have intimate product knowledge and on average, 10-12 years of election experience — your equipment is repaired faster with no hassles.
- You are not charged a fee every time you make a claim. Our technicians will get your equipment up and running at no extra expense — parts, labor and travel expenses are included.
- You have 24/7 unlimited access to the myES&S Customer Portal — providing you with access to customer-specific documentation including training materials and product advisories and documentation.
- You receive one annual invoice — this makes for easier budgeting and assurance that you will not be affected by price fluctuations or rising travel costs.
- All of service history is tracked including documentation of what exactly was worked on — providing you with a reliable, verifiable source of information about all maintenance performed on your voting equipment.

There are two warranty options to choose from based on your jurisdiction's needs:

1 Extended warranty with annual maintenance service

2 Extended warranty with biennial maintenance service

Both warranties cover



Scheduled Preventative Maintenance



Free Certification of Replacement Parts



Technical Help Desk Support



Repair Services



Certified Software and Firmware Upgrades and Enhancements



Service by Trained and Certified ES&S Technicians



Exclusive ES&S-certified System Parts



Service History Tracking

At ES&S, we are committed to ensuring the long-term sustainability of our products.

No other election systems provider is more devoted to sourcing and maintaining a supply of replacement parts for deployed systems – regardless of age.

ES&S ensures replacement parts are tested and certified for use prior to installation at no additional charge.